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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

A M E N D M E N T

Applicant: Robert Klaus

Serial No.: 09/477,057

Date: January 14, 2003

Filed: January 4, 2000

Group Art Unit: 2166

Exam: Robert Morgan

For: INTERACTIVE SYSTEM AND METHOD FOR SELLING INSURANCE

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Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

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JUL 18 2003  
GROUP 3600

Applicant has received and reviewed the Examiner's action mailed March 10, 2003. Reconsideration of the pending claims is respectfully requested in view of the remarks below.